

**PATENT**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

APPLICANT(S) : True et al.

TITLE : SYSTEM AND METHOD FOR  
MULTI-DIRECTIONAL MESSAGE  
DELIVERY FOR CALL WAITING

APPLICATION NO. : 10/712,623

FILED : November 13, 2003

CONFIRMATION NO. : 2152

EXAMINER : Contee, Joy Kimberly

ART UNIT : 2617

LAST OFFICE ACTION : June 20, 2007

ATTORNEY DOCKET NO. : LUTZ 2 00236  
Case Name/No. Benco 17-11-11-11-11

: Cleveland, OH 44114  
September 20, 2007

**RESPONSE**

MAIL STOP AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Responsive to the Office Action mailed June 20, 2007, on the above-referenced patent application, Applicants respectfully request reconsideration of the application.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 6 of this paper.